

Grandview School District

Form 470 No 705500001319645

Provider Q&A #1

Provider questions submitted through March 4, 2015 are addressed herein.

VoIP

Q. How many facilities (buildings) will require service?

A. 7

Q. Do you already have VoIP? If so, what make/model? Are you planning to replace it or are you seeking service only?

A. Yes. The district subscribes to 3rd party Cisco VoIP / Unified Communications platform. We are seeking service and hope to re-use existing handsets and other hardware.

Q. How many handsets need to be considered?

A. The district IP phone hardware inventory consists of the following devices. If these phones can subscribe to the proposed hosted VoIP product, no additional phones are necessary.

- Cisco 7937 x 3
- Cisco 7940 x 20
- Cisco 7945 x 272
- Cisco 7965 x 65
- Cisco 8945 x 3
- Cisco ATA 187 x 12 (for analog devices)

Q. Do you have a need for an Auto-Attendant? If yes, how many?

A. Yes. Each location requires support for a dual-language auto-attendant.

Q. Do you require integration with paging? If yes, how many ports and locations?

A. Yes. 5 locations integrate with a Simplex paging system. 2 locations integrate with Singlewire InformaCast paging system.

Q. Are you requesting a Hosted VoIP phone system or SIP trunks to your existing phone system?

A. Hosted VoIP.

Q. Do you have a specific preference for types of users; Basic, Essential, Enterprise or UC?

A. The majority of users in our existing environment use a Cisco Enhanced license. Services proposed should offer comparable features.

Q. How many lines require voicemail?

A. All lines should have voicemail available.

Q. Do require call conferencing for more than 3 parties?

A. Yes

Q. Do you require any Receptionist Console software?

A. No.